

Cancellation & Refund Policy

We understand that plans can change. Our cancellation policy is designed to be fair while allowing us to cover the costs involved in preparing your tour. Refunds are calculated based on the notice received prior to the tour start date:

- **30 days or more in advance:**
You will receive a **100% refund**, minus a **\$500 booking and cancellation penalty**.
- **15 to 29 days in advance:**
You will receive a **50% refund** of the total amount paid.
- **7 to 14 days in advance:**
You will receive a **25% refund** of the total amount paid.
- **6 days or less:**
Unfortunately, **no refund** can be issued at this stage.

Please note that all cancellations must be submitted in writing via email. Refunds will be processed within 10 business days from the cancellation confirmation.