

AC Journeys – Terms & Conditions

These Terms and Conditions (“Terms”) apply to all travel services provided by **AC Journeys**, a division of Anthropologie Consulting, LLC (“we,” “our,” or “us”). By booking a tour or travel service with us, you agree to the following Terms and Conditions:

1. Booking Process

All tours must be requested through our official booking platform or via email. A booking is considered **provisional** until a deposit or full payment is received. We reserve the right to decline any booking request at our discretion.

2. Payment Policy

- A **deposit or full payment** (as specified in your invoice) is required to confirm your booking.
- Final payment is due by the date listed on your invoice. Failure to make payment on time may result in cancellation of your tour without refund.

3. Cancellation & Refunds

All cancellations must be submitted **in writing** via email. Refunds are issued based on the following schedule:

- **30 days or more before the tour:** 100% refund minus a **\$500 booking and cancellation penalty**
- **15–29 days before the tour:** 50% refund
- **7–14 days before the tour:** 25% refund
- **6 days or less:** No refund

We highly recommend purchasing **travel insurance** to protect against unexpected changes or cancellations.

4. Changes by the Client

Any changes to an existing booking (dates, participant names, itinerary, etc.) must be requested in writing. We will make every effort to accommodate your request, but additional costs may apply.

5. Changes or Cancellations by AC Journeys

While we strive to operate all tours as planned, we reserve the right to make changes or cancel a tour due to force majeure, safety concerns, or operational requirements. In such cases, you will be offered an alternative date, itinerary, or a refund.

6. Travel Documents & Requirements

It is your responsibility to ensure that all necessary travel documents (e.g., passport, visa, travel insurance) are valid and up to date. AC Journeys is not liable for any disruptions due to missing or invalid documents.

7. Health & Safety

You are responsible for assessing your own fitness and ability to participate in the tour. Please inform us of any medical conditions, dietary restrictions, or mobility concerns in advance. We reserve the right to decline participation to ensure your safety and that of the group.

8. Responsibility & Liability

AC Journeys acts only as an agent for the traveler in arranging transportation, lodging, guides, and other services. We are not liable for injury, death, property damage, delay, or other loss caused by acts of God, force majeure, government actions, accidents, or negligence of third-party service providers.

9. Code of Conduct

We reserve the right to remove any traveler whose behavior is disruptive, abusive, or endangers others. No refund will be given in such cases.

10. Use of Photos & Testimonials

Unless otherwise stated in writing, AC Journeys reserves the right to use photographs, video footage, or testimonials collected during the trip for promotional purposes.

11. Jurisdiction

These Terms are governed by the laws of the **State of Florida, USA**, and any disputes arising under them shall be resolved in the appropriate courts of Miami-Dade County, Florida.

If you have any questions about these Terms or your trip, please contact us at contactus@acjourneys.com or visit www.acjourneys.com.